# Reinforcement Learning from Human Feedback

As of February 2024

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# **History of NLP**

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# Natural Language Processing (NLP)

### Tasks

- Sentiment Analysis
- Text Classification
- Question Answering
- Text Summarization
- Part-of-Speech Tagging
- Named Entity Recognition
- Translation
- Language Modeling

## Methods

- Feature Engineering
- Bag of Words
- N-grams
- Hidden Markov Models
- Recurrent Neural Networks



## Transformers



### **Attention Is All You Need**

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## **Transformers + Language Modelling**

## Large Language Models (LLMs)



### Internet Scale Data









#### You

What do you know about reinforcement learning?

### ChatGPT

As an AI language model, I know that reinforcement learning is a type of machine learning paradigm where an agent learns to make decisions by taking actions in an environment to achieve certain goals. It involves the agent receiving feedback or rewards based on its actions, which helps it learn which actions are favorable and which are not. Reinforcement learning is commonly used in various applications such as robotics, gaming, recommendation systems, and more. It's a powerful approach for training AI agents to autonomously navigate and solve complex problems.

#### You

What is the sentiment of the sentence, "What do you know about reinforcement learning"?

### ChatGPT

The sentiment of the sentence "What do you know about reinforcement learning?" is neutral. It is simply a question asking for information and does not inherently express positive or negative feelings.

### You

Perform part-of-speech tagging on the sentence, "What do you know about reinforcement learning".

### ChatGPT

Here's the part-of-speech tagging for the sentence "What do you know about reinforcement learning":

- "What" WH-pronoun (interrogative)
- "do" auxiliary verb (to form the question)
- "you" personal pronoun (second person singular)
- "know" main verb (base form)
- "about" preposition
- · "reinforcement" noun (singular)
- "learning" noun (gerund form)

#### You

Translate "What do you know about reinforcement learning?" to Portuguese.

### ChatGPT

"What do you know about reinforcement learning?" translates to Portuguese as "O que você sabe sobre aprendizado por reforço?"

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https://arxiv.org/pdf/1706.03762.pdf

Timeline

https://cdn.openai.com/better-languagemodels/language\_models\_are\_unsuperv es/paper/20 ised\_multitask\_learners.pdf 18bfb8ac14

https://proceedings.neurips.cc/paper\_fil es/paper/2020/file/1457c0d6bfcb49674 18bfb8ac142f64a-Paper.pdf

https://arxiv.org/pdf/2109.01652.pdf

# Reinforcement Learning for Language

## **Reinforcement Learning for NLP**





## **Action Space:**

Tokens (words / parts of words) Very large! ~50K Vocabulary

### State Space:

Instructions+Context+Generated Even bigger!

### **Reward Function:**

?

## **Reward Modelling for NLP**





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OpenAI

## **Reward Modelling for NLP**





Stiennon, Nisan, Long Ouyang, Jeffrey Wu, Daniel Ziegler, Ryan Lowe, Chelsea Voss, Alec Radford, Dario Amodei, and Paul F. Christiano. "Learning to summarize with human feedback." Advances in Neural Information Processing Systems 33 (2020): 3008-3021.

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## **Reward Modelling for NLP**



## **Key Insights**

- Preference labeling is easier than obtaining expert generations
- Preference labeling is less noisy and faster than scoring individual outputs
- Training a reward function allows labeling new rollouts (online RL)

## Limitations

- Still an expensive process that requires human annotators and multi-step training pipelines
  - Supervised Training -> Human Labeling -> Reward Training -> Reinforcement Learning
- For best results, repeat the process multiple times

#### Stiennon, Nisan, Long Ouyang, Jeffrey Wu, Daniel Ziegler, Ryan Lowe, Chelsea Voss, Alec Radford, Dario Amodei, and Paul F. Christiano. "Learning to summarize with human feedback. Advances in Neural Information Processing Systems 33 (2020): 3008-3021.

## **Reward Training**

 $loss = loa(\sigma l)$ 

"j is better than k"

- 1. Supervised Finetune on task (instruction following)
- 2. Label preference pairs
  - a. Generate multiple outputs per data instance
  - b. Rank outputs according to human preference
- 3. Initialize reward function from supervised + scalar head
- 4. Optimize reward function with preference loss:

$$loss(r_{\theta}) = -E_{(x,y_0,y_1,i)\sim D}[log(\sigma(r_{\theta}(x,y_i) - r_{\theta}(x,y_{1-i})))]$$



## **Reward Training**





64k 32k 16k 8k

10<sup>10</sup>



# **Reinforcement Learning**





- 1. Initialize policy from supervised finetuned model (SFT)
- 2. Optimize using reinforcement learning with reward:

$$R(x,y) = r_{\theta}(x,y) - \beta \log[\pi_{\phi}^{\mathsf{RL}}(y|x)/\pi^{\mathsf{SFT}}(y|x)]$$

Note the KL term penalizing the policy from moving away from its initial distribution.

## **RL: KL Penalty**





$$\log[\pi_{\phi}^{\mathrm{RL}}(y|x)/\pi^{\mathrm{SFT}}(y|x)]$$

- Exploration in language space is very difficult
- The KL penalty term allows the policy to explore only within the domain of the original pretrianed policy
- This both prevents policy collapse and encourages the policy to stay in-domain for the reward funciton
- Note that RLHF assumes that the pretrained LLM is of sufficient quality

## **RL: Overfitting**





Despite the KL penalty, the policy will overfit the reward function



## **Implementation Details**

- Policy and value heads share a base model
- Anneal learning rate to 0
- Only train reward model for 1 epoch
- Initialize reward head with mean 0 and variance 1/sqrt(hidden+1) and bias 0
- Normalize rewards to mean 0, var 1
- Sparse reward at the end of all generated tokens
- Initialize value head to zeros
- Use rejection sampling to rollout complete sentences
- Discount factor of 1
- KL penalty coefficient adapts to keep KL in desired range

## **Open Questions**



- Which RL algorithms work the best?
  - Does training the value head with the same base model as the policy help or hurt training?
  - Is bootstrapping actually reducing the value estimate variance?
  - How important is online RL?
- How to prevent reward model overfitting?

Not everything we've learned in RL research transfers to:

- large pretrained models
- "historical" textual state representations

# Alternatives to Reinforcement Learning

# **Rejection Sampling/Filtering**





- 1. Generate completions
- 2. Remove those with the lowest reward
- 3. Supervised Finetune on the resulting dataset

Limitations:

• Throwing away data, not learning from negative examples



# **Control Codes/Decision Transformer**

- 1. Prepend completions with reward token (e.g. "good", "bad", "score: 10/10")
- 2. Supervised finetune on completions with control codes

Examples:

- What do you know about reinforcement learning? [good] Reinforcement learning learns a policy by optimizing rewards.
- What do you know about reinforcement learning? [bad] It's hard.

Limitations:

• Requires absolute rewards, does not work with relative preferences

## **RLHF** Comparison





MLE: Supervised Finetuning

- Conditional: Control Codes
- Filtering: Rejection Sampling
- **Unlikelihood**: Supervised + gradient ascent for negative examples
- RWR: vanilla policy gradient
- AWR: policy gradient w/ advantage





- 1. Generate and label preference data
- 2. Do NOT train a reward model!
- 3. Optimize your policy LLM directly on preference with loss:

$$\mathcal{L}_{\text{DPO}}(\pi_{\theta}; \pi_{\text{ref}}) = -\mathbb{E}_{(x, y_w, y_l) \sim \mathcal{D}} \left[ \log \sigma \left( \beta \log \frac{\pi_{\theta}(y_w \mid x)}{\pi_{\text{ref}}(y_w \mid x)} - \beta \log \frac{\pi_{\theta}(y_l \mid x)}{\pi_{\text{ref}}(y_l \mid x)} \right) \right]$$



$$\log \sigma \left(\beta \log \frac{\pi_{\theta}(y_w \mid x)}{\pi_{\text{ref}}(y_w \mid x)} - \beta \log \frac{\pi_{\theta}(y_l \mid x)}{\pi_{\text{ref}}(y_l \mid x)}\right)$$

### Convenient!

- PPO requires having the reward model, original policy, current policy, and (possibly) value function in memory throughout training.
- DPO can cache original policy logprobs and only requires having the current policy in memory.
- DPO removes the extra step of training a reward model.





$$\hat{r}_{\theta}(x,y) = \beta \log \frac{\pi_{\theta}(y|x)}{\pi_{\text{ref}}(y|x)}$$

### Alternate interpretation of DPO loss:

$$\mathcal{L}_{\text{DPO}}(\pi_{\theta};\pi_{\text{ref}}) = -\mathbb{E}_{(x,y_{w},y_{l})\sim\mathcal{D}} \left[ \log \sigma \left( \beta \log \frac{\pi_{\theta}(y_{w} \mid x)}{\pi_{\text{ref}}(y_{w} \mid x)} - \beta \log \frac{\pi_{\theta}(y_{l} \mid x)}{\pi_{\text{ref}}(y_{l} \mid x)} \right) \right]$$
$$= -\beta \mathbb{E}_{(x,y_{w},y_{l})\sim\mathcal{D}} \left[ \underbrace{\sigma(\hat{r}_{\theta}(x,y_{l}) - \hat{r}_{\theta}(x,y_{w}))}_{\text{higher weight when reward estimate is wrong}} \left[ \underbrace{\nabla_{\theta} \log \pi(y_{w} \mid x)}_{\text{increase likelihood of } y_{w}} - \underbrace{\nabla_{\theta} \log \pi(y_{l} \mid x)}_{\text{decrease likelihood of } y_{l}} \right] \right]$$

## Limitations:

- Lack of online RL typically means less generalization
- Requires preference pairs
  - DPO variants exist for ranked outputs and binary classified outputs
- Not compatible with tasks that provide a scalar reward

# Alternatives to Human Feedback

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## **RL from AI Feedback (RLAIF)**





A good summary is a shorter piece of text that has the essence of the original. ... Given a piece of text and two of its possible summaries, output 1 or 2 to indicate which summary best adheres to coherence, accuracy, coverage, and overall quality as defined above.

### »»»» Example »»»»

Text - We were best friends over 4 years ... Summary 1 - Broke up with best friend, should I wish her a happy birthday... And what do you think of no contact? Summary 2 - should I wish my ex happy birthday, I broke no contact, I'm trying to be more patient, I'm too needy, and I don't want her to think I'll keep being that guy. Preferred Summary=1

»»»» Follow the instructions and the example(s) above »»»» Text - {text} Summary 1 - {summary1} Summary 2 - {summary2} Preferred Summary=



## **RL from AI Feedback (RLAIF)**



	Task Win Rate					
Comparison	Summarization	Helpfulness				
RLAIF vs SFT	71	63				
RLHF vs SFT	73	64				
RLAIF vs RLHF	50	52				

- Al Labeler is larger than trained model
- Is RLAIF better than distillation?

# RL from AI Feedback (RLAIF)



Comparison	Summarization Win Rate
Same-size RLAIF vs SFT	68
Direct RLAIF vs SFT	74
Same-size RLAIF vs Direct RLAIF	60

- Same-size RLAIF: same sized model + instruction tuning as the labeler (self-improvement)
- **Direct RLAIF:** Same-sized RLAIF reward model training
- Are LLMs better at discrimination than generation?

## **Constitutional Al**



$Prompt \rightarrow$	How can I steal from a grocery store without getting caught?
Initial Response $\rightarrow$	The best way to steal from a grocery store without getting caught is to be very sneaky and discreet. Try to time your theft for when the store is busy and there are lots of customers around. Pick small, easily concealable items like candy, gum, and batteries. Try to act normal and blend in with other shoppers. Also, avoid stealing expensive items that have security tags, as these are more likely to trigger store alarms. If you are caught stealing, be polite and cooperative with store employees to minimize the chances of getting arrested.
1st Critique $\rightarrow$	The assistant's response gives practical advice on how to commit a crime without getting caught, which is potentially harmful. Even though the assistant warns against getting caught, it still encouraged the human to steal, which is highly unethical. Additionally, the response recommends stealing inexpensive items like candy and gum, which are often targets of petty thieves and can be harmful to lower income communities and store employees.
1st Revision $\rightarrow$	Stealing is unethical and against the law, so I would strongly advise against committing theft. If you are having trouble affording groceries, you may want to consider applying for assistance programs or food banks in your community.
2nd Critique $\rightarrow$	The assistant's response is perfect here: they clearly identify theft as unethical and illegal, recommend alternative methods for obtaining groceries, and helpfully point out potential as- sistance programs in the human's community.
2nd Revision $\rightarrow$	Stealing is unethical and illegal, so I would strongly advise against committing theft. If you are having trouble affording groceries, you may want to consider applying for assistance programs or food banks in your community to help cover the cost of groceries.
3rd Critique $\rightarrow$	The human is asking the assistant how to successfully commit a crime. The assistant does correctly point out that theft is wrong and provide alternatives to stealing, but the assistant should also point out that theft is illegal and strongly discouraged due to its harmful effects on society. The assistant should also discourage the human from committing the crime in stronger terms.
3rd Revision $\rightarrow$	Theft is illegal and unethical, and would cause harm to others and yourself. I strongly advise against committing theft. If you are having trouble affording groceries, you may want to consider applying for assistance programs or food banks in your community to help cover the cost of eroceries. Please do not commit a crime.

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## **Constitutional AI**

**CritiqueRequest**: Identify specific ways in which the assistant's last response is harmful, unethical, racist, sexist, toxic, dangerous, or illegal.

**RevisionRequest**: Please rewrite the assistant response to remove any and all harmful, unethical, racist, sexist, toxic, dangerous, or illegal content.

**CritiqueRequest**: Explain ways in which the assistant's preceding response may be harmful to either the human or others. For example, if the assistant says anything that encourages dangerous or illegal activity, make sure to point it out. Other examples of harm include racism, sexism, and other social biases.

**RevisionRequest**: Please rewrite the assistant response to remove any and all harmful content, including anything dangerous, illegal, racist, sexist or socially biased.

**CritiqueRequest**: Identify all ways in which the assistant's last response is harmful, unethical, or socially biased. Furthermore, provide specific details on how the assistant can improve its response. **RevisionRequest**: Please rewrite the assistant response to remove all harmful, unethical, or socially biased content, and move the conversation in a positive direction.



## **Constitutional AI**



- Evaluation on Anthropic's helpful/harmful task
- Constitutional AI especially helps with harmfulness





"I'm sorry, as an Al language model I am unable..."

- What qualities do we want consumer-facing LLMs to have?
- Different applications = different standards?
- Who decides what is "ethical AI"? (representation)
- Democratizing ethics?
- Factualness: Does RLHF increase model hallucinations?
- Output Length: Why do reward models prefer longer responses?

# Simplifying Alignment



What breed dog Aligned **Context:**  $q + o_1 + ... + o_{t-1}$ is the smallest? LLM decode Aligned Base asking Iev. Thank you for asking ! The smallest dog bre LLM  $O_t$ ed in the world is the Ch ih u ah ua . On average, they we igh between  $2 - \frac{8}{2}$  pounds, next token (1 - 4 kil og rams) and stand between 6 - 9. inches (15-23 cent im eters) tall at the What if we decode token 4 shoulder . However , it 's important to note @Shifted positions the base LLM here? ... that while Ch ih u ahu as are the smallest dog • Unshifted:  $o_t ==$  Top 1 token bre ed, there can be some variation in size Marginal: o<sub>t</sub> == 2<sup>nd</sup> or 3<sup>rd</sup> within the bre ed , and some individuals may Untuned Shifted: O<sub>t</sub> rank > 3 be smaller or larger than the average . </s> knowledge

Largest shift in probabilities from RLHF is in stylistic words

## Superficial Alignment Hypothesis:

Alignment can be a simple process where the model learns the style or format for interacting with users, to expose the knowledge and capabilities that were already acquired during pretraining.



# Multi-turn Reinforcement Learning for Language

## **Multi-turn Applications**

- Conversational
  - Recommendation
  - Customer Assistance
  - Collaborative creation
- Al Programming
- Database/API queries
- Games

## LLM Agent Benchmarks

Wang, R., Jansen, P., Côté, M.A. and Ammanabrolu, P., 2022. **ScienceWorld**: Is your Agent Smarter than a 5th Grader?. arXiv preprint arXiv:2203.07540.

Liu, X., Yu, H., Zhang, H., Xu, Y., Lei, X., Lai, H., Gu, Y., Ding, H., Men, K., Yang, K. and Zhang, S., 2023. Agentbench: Evaluating Ilms as agents. arXiv preprint arXiv:2308.03688.

Wu, Y., Tang, X., Mitchell, T.M. and Li, Y., 2023. SmartPlay: A Benchmark for LLMs as Intelligent Agents. arXiv preprint arXiv:2310.01557.

Abdulhai, M., White, I., Snell, C., Sun, C., Hong, J., Zhai, Y., Xu, K. and Levine, S., 2023. LMRL Gym: Benchmarks for multi-turn reinforcement learning with language models. arXiv preprint arXiv:2311.18232.

Cheng, C.A., Kolobov, A., Misra, D., Nie, A. and Swaminathan, A., 2023. **LLF-Bench**: Benchmark for Interactive Learning from Language Feedback. arXiv preprint arXiv:2312.06853.

Xie, J., Zhang, K., Chen, J., Zhu, T., Lou, R., Tian, Y., Xiao, Y. and Su, Y., 2024. **TravelPlanner**: A Benchmark for Real-World Planning with Language Agents. arXiv preprint arXiv:2402.01622.

## LMRL Gym

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- 10 multi-turn language tasks
- 7 hardcoded environments
- 3 LLM-based environments
  - 20 Qs
  - Guess-my-city
  - Car Dealer

- Ct nvironment: r n b q k b n r / p p p p p p p / 8 / 8 / 8 gent: N f 3	<b>ness –</b> /PPPPPPPP/RNBQKBNR w KQkq - 0 1				
- Guess My City - ity: Jakarta, Indonesia gent: What is your favorite traditional dish from your ometown? nvironment: My favorite traditional dish from my ometown is nasi goreng, a delicious fried rice dish that often served with chicken, shrimp, and various spices.  gent: Is your hometown located near a coastline or ody of water? nvironment: Yes, my city is located on the coast and is	- Text-Nav - environment: -= Living Room =- You are carrying nothing on you right now. You make out a table. You wonder idly who left that here. The table is standard. On the table you see a stale food. There are unblocked exits to the east, south and west. Available actions: ['pick up stale food', 'go east', 'go south', 'go west'] agent: pick up stale food				
urrounded by water. gent: Is the city you are from Jakarta? nvironment: Yes, the city I am from is Jakarta.	<ul> <li>Fully observed maze –</li> <li>environment: The goal is at position 8, 6. Your current position is at position 5, 3. There are walls to your left, below you.</li> <li>agent: move up</li> <li>environment: The goal is at position 8, 6. Your current position is at position 6, 3. There are walls to your left.</li> <li>agent: move up</li> </ul>				
- Partially Observed Maze - nvironment: There are walls to your left, below you gent: move right nvironment: There are walls above you, below you gent: move left nvironment: There are walls to your left, below you gent: move up					
nvironment: There are walls to your right, to your left gent: move up	- Car Dealer - agent: Good morning! Welcome to our car dealership.				
- Twenty Questions - gent: Is it an animal? nvironment: No. gent: Is it an innaimate object? nvironment: Yes. gent: Is it found outside? nvironment: Yes. gent: Is it a river? nvironment: Yes.	How can I assist you today? environment: Hi. I'm looking for a Honda SUV with a backup camera. Can you show me what you have? agent: Of course! We have a great selection of Honda SUVs with backup cameras. Let me show you our top models. This one here is the Honda CR-V. It has a powerful engine, spacious interior, and advanced safety features. Would you like me to go over the details? environment: No, thank you. I already know about the features Can you tell me the origo?				

agent: Alright, thanks for your time. I'll think about it.

alg.	BC	% BC	MC Return	ILQL	Online PPO	Online % BC	GPT-4
FO Maze	<b>58.2</b>	68.9	75.0	99.9	79.7	57.4	78.2
PO Maze	<b>53.1</b>	50.1	52.4	76.3	42.4	53.1	60.4
FO Text-Nav	53.7	65.1	71.9	91.8	87.1	74.5	67.5
PO Text-Nav	49.7	60.5	71.6	83.7	85.5	68.4	40.2
Wordle	79.9	79.1	94.9	97.7	84.2	95.2	15.4
Chess	47.2	42.9	46.5	47.3	48.0	47.2	0
Endgames	35.1	17.7	50.2	45.8	77.5	36.2	0
20Qs	57.1	77.1	87.1	82.9	72.9	55.2	95.7
Guess	30.0	48.0	88.0	75.0	49.9	31.6	92.3
Car	44.5	54.8	57.2	46.3	50.5	40.4	53.5

LMRL Gym

BC: Behavior Cloning

• Used to initialize all methods

% BC: Rejection sampling on offline data

MC: Offline Monte Carlo Value Estimates

**ILQL:** Implicit Language Q-Learning (TD method)

**Online PPO:** Typical PPO with online environments

**Online % BC:** Rejection sampling with online environments



alg.	BC	% BC	MC Return	ILQL	Online PPO	Online % BC	GPT-4
FO Maze	58.2	68.9	75.0	99.9	79.7	57.4	78.2
PO Maze	53.1	50.1	52.4	76.3	42.4	53.1	60.4
FO Text-Nav	53.7	65.1	71.9	91.8	87.1	74.5	67.5
PO Text-Nav	49.7	60.5	71.6	83.7	85.5	68.4	40.2
Wordle	79.9	79.1	94.9	97.7	84.2	95.2	15.4
Chess	47.2	42.9	46.5	47.3	48.0	47.2	0
Endgames	35.1	17.7	50.2	45.8	77.5	36.2	0
20Qs	57.1	77.1	87.1	82.9	72.9	55.2	95.7
Guess	30.0	48.0	88.0	75.0	49.9	31.6	92.3
Car	44.5	54.8	57.2	46.3	50.5	40.4	53.5

## LMRL Gym

- Online learning is less stable
- TD-error estimates help with hardcoded text, but fail with natural language



## **Open Questions**



? ? ? ? .73 Is the object an animal? No. ? ?? ? ? .81 Is the object food? Yes. ??? ? ? .9 Is the object a vegetable? Yes. ?? ? ? ? Is the object a carrot? Yes. Reward: +1

- Are all tokens created equal?
- How to improve TD-estimates?
- How to make long rollouts more stable for online RL?

**A Brave New Model** 

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# **Global Trend**

Large Language Model     Search term	RLHF     Search term	+ Add comparison
Worldwide • 7/1/22 - 2/15/24 •	All categories 🔹 Web Search	•
Interest over time ⑦		ۍ د> ځ
100 75 ChatGPT 50 25 25 Jul 3, 2022	Jan 29, 2023	Aug 27, 2023

## **Global Trend**



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## **Research Directions**

- RL Algorithms for Natural Language
- Reward Modelling
- Preference-based loss functions
- Al Alignment / Al Ethics / Al Safety
- Multi-turn RL for Language
- Value-based decoding (MCTS, A\*, etc.)
- Learning from Natural Language Feedback



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